

Cancellation Policy for CNIT Events and Trainings

At CNIT, we understand that plans can change. We strive to offer flexibility while also maintaining the integrity of our programs. This policy outlines the terms and conditions for cancellations, refunds, substitutions, and transfers for our online and in-person events.

1. Cancellation by CNIT

CNIT reserves the right to cancel or reschedule any event due to insufficient enrollment, extreme weather conditions, or unforeseen circumstances beyond our control.

- **Notification:** All registrants will be notified promptly via email and/or phone.
- **Refund Options:**
 - **Full Refund:** All registration fees, including any deposits, will be fully refunded.
 - **Transfer Option:** You may choose to transfer your registration to the same future training/event at no additional cost.

2. Cancellation by Participant

A. Online Virtual Trainings and Events

- **Standard Cancellation Policy:**
 - **Full Refund:** Submit your cancellation request at least **5 days** before the event start date to receive a full refund minus a 10% processing fee.
 - **No Refund:** No refunds will be issued for cancellations made within 5 days of the event, no-shows, or last-minute withdrawals.
- **Transfer to Future Event:**
 - **Option:** You may transfer your registration to the same future training/event at no additional cost by notifying us at least **2 days** before the event.
- **Substitutions:**
 - You may designate a substitute participant at no additional cost by notifying us at least **2 days** before the event.
- **Cancellation Process:**

- Submit your cancellation, transfer, or substitution request in writing via email to info@natureinformedtherapy.org.
- **Special Notices:**
 - *Note:* Specific events may have different cancellation policies, which will be clearly stated on the event registration page.

B. In-Person Trainings and Events (Except Multi-Day Intensives)

- **Standard Cancellation Policy:**
 - **Full Refund:** Submit your cancellation request at least **45 days** before the event start date to receive a full refund minus a 10% processing fee.
 - **Partial Refund:** Cancellations made between **44 and 15 days** before the event are eligible for a **50% refund**.
 - **No Refund:** No refunds will be issued for cancellations made within 15 days of the event.
- **Transfer to Future Event:**
 - **Option:** You may transfer your registration to the same future training/event at no additional cost by notifying us at least **15 days** before the event.
- **Substitutions:**
 - You may designate a substitute participant at no additional cost by notifying us at least **7 days** before the event.
- **Cancellation Process:**
 - Submit your cancellation, transfer, or substitution request in writing via email to info@natureinformedtherapy.org.

C. In-Person Multi-Day Intensives and Special Events

(Includes 3-Day Foundational Nature Informed Therapy Training, Backpacking Grief Training, Peace In the Wild Alps, etc.)

- **Standard Cancellation Policy:**
 - **Full Refund:** Submit your cancellation request at least **90 days** before the event start date to receive a full refund of tuition paid minus a 10% processing fee.

- **Partial Refund:** Cancellations made between **89 and 45 days** before the event are eligible for a **50% refund**.
- **No Refund:** No refunds will be issued for cancellations made within 45 days of the event due to commitments with our location partners.
- **Transfer to Future Event:**
 - **Option:** You may transfer your registration to the same future training/event at no additional cost by notifying us at least **45 days** before the event.
- **Substitutions:**
 - You may designate a substitute participant by notifying us at least **14 days** before the event. Acceptance of substitutes is subject to CNIT approval and may depend on the substitute meeting any prerequisites or qualifications.
- **Cancellation Process:**
 - Submit your cancellation, transfer, or substitution request in writing via email to **info@natureinformedtherapy.org**.

3. Force Majeure

In the event of cancellations or interruptions due to circumstances beyond our control (including but not limited to natural disasters, pandemics, government regulations, or other emergencies):

- **Rescheduling:** CNIT will make reasonable efforts to reschedule the event.
- **Credits and Refunds:**
 - Participants may receive a credit toward a future CNIT event.
 - Refunds will be evaluated on a case-by-case basis and are not guaranteed.
- **Limitation of Liability:**
 - CNIT is not liable for any additional expenses incurred by participants (e.g., travel, accommodation).

4. General Terms

- **Processing Fees:**

- All refunds are subject to a **10% processing fee** to cover administrative costs.
- **No-Show Policy:**
 - No refunds or credits will be issued for participants who do not attend without prior notice.
- **Communication:**
 - All cancellation, transfer, and substitution requests must be submitted in writing via email to **info@natureinformedtherapy.org** or through our online cancellation form.
 - We will confirm receipt of your request and provide details regarding any refund, credit, or transfer.
- **Special Circumstances:**
 - Exceptions to the policy may be made at CNIT's discretion in cases of emergencies or personal hardships.
- **Event-Specific Policies:**
 - Certain events may have unique cancellation policies or additional terms. These will be specified on the event's registration page. Participants are responsible for reviewing these terms before registering.
- **Acknowledgment:**
 - By registering for a CNIT event, you acknowledge that you have read, understood, and agree to abide by this cancellation policy.

5. Policy Updates

CNIT reserves the right to modify this cancellation policy at any time. Changes will be effective immediately upon posting to our website and will apply to all registrations made after the date of the update. Participants are encouraged to review the policy periodically.

Thank you for choosing CNIT. We look forward to supporting you on your journey toward nature-informed therapy and wellness.